# Promo15\_ZZ1\_Semestre2\_Written Exam - QUESTION PAPER

Gra	mmar Points (15pts)				
	ts <b>64/65:</b> Fill in the blank with <b>TO, FOR</b> or <b>SO THAT</b> . (2,5)				
1.	I went to see my dentist last week my annu	ual ch	neck-up.		
2.	There will be a workshop next week help to	ne ne	ew employees get to kno	ow tr	ne II system.
3.	My line manager often locks the door he ca	an wo	ork in peace without be	ing b	othered.
4.	I have to go clothes shopping. I don't have a suit		wear to my interview	next	week.
5.	John went to Disneyland his daughter's 4th	ı birt	hday.		
Uni	t 85: Fill in the blank with the correct combination of sor	me/a	ny + -body/-thing/-whe	re (2	,5pts)
	You must be starving! Would you like to ea		, ,		
	Sally was too shocked to say				
	There's at the door. I wonder who it can be	Δ			
4.	Does mind if I open the window?	word	nal		
5.	I don't know of more beautiful than the Au	iveig	IIC:		
	75.45				
	ts 70/85/87: Choose the correct answer. (5pts)				
1.	my jewellery is missing.			15	
	a) Some of b) Any of	c)	Some	a)	Any
2.	Against her parents' wishes, she wants to be				
	a) the journalist b) journalist	c)	a journalist	d)	journalists
3.	I haven't been here for				
	a) some years b) any years		year	d)	the years
4.	We should use time we have available to discuss	Jon's	s proposal.		
	a) the little of b) the little			d)	little
5.	We haven't got left.				
	a) a butter b) any butter	c)	the butter	d)	some butter
6.	is one of the many factors involved in changing f	armi	ng methods.		
	a) Climate b) A climate		Climates	d)	The climate
7	'Where were you last week?' I was visiting	,			
	a) any friends b) friend	c)	the friends	d)	some friends
8.	There isn't traffic along the street where I live.	-,		,	
٥.	a) many b) much	c)	much of	d)	many of
0		C)	mach of	۵,	many or
9.	the food was inedible.	۵۱	Much of	4)	A large number of
	a) A large amount of b) Many of	C)	Much of	uj	A large number of
10.	There is evidence to support his claim.	- 1	ſ	-11	15441-
	a) little of b) few	C)	a few	a)	little
Uni	t 100: There are mistakes in these sentences. Correct th	e sen	itences. (5pts)		
1.	The building was total destroyed in the fire.	9000		90	
2.	I was disappointed that I didn't get the job. I was well-o	qualif	ied and the interview w	ent g	good.
3.	Joe works hardly, but he doesn't get paid very much.				
4.	The weather has been unusual cold for the time of the	year.			
5.	I got impatient because we had to wait so long time.				

- 1. Il leur reste très peu d'argent: leur pouvoir d'achat baisse régulièrement depuis le début de l'année.
- 2. Une importante décision sera prise par le conseil d'administration dans deux semaines.
- 3. Je connais très bien Melle Wilson, c'est une de leurs employés.

Theme Grammatical (30pts)

- 4. C'est un vrai problème: le patron ne dit jamais rien à personne et le chiffre d'affaires de la société a beaucoup baissé récemment.
- 5. On lui a envoyé beaucoup de lettres de motivation mais peu d'entre elles étaient intéressantes: les candidats pour cet emploi ont peu de motivation.
- 6. Il a suggéré de réviser la voiture de Mme Norton car elle tombe en panne presque tous les jours.
- 7. Ce n'est pas la peine d'assister à cette réunion, il y aura trop peu d'actionnaires.
- 8. Il m'a dit qu'il n'avait pas envie d'assister au congrès de la semaine prochaine car il avait trouvé les participants ennuyeux l'an dernier.
- 9. M. James a l'habitude de reprendre des sociétés qui ont des problèmes financiers dans le but de faire des bénéfices plus tard.
- 10. Il est inutile de téléphoner au délégué syndical: tous les piquets de grève ont disparu.

TOI	EIC Part V— Incomplete Sentences (20pts)			
1.	Effective staff members to instructions.	11.		e chairwoman urged that we a deal with the competitors.
	a) always listen carefully			making
	b) carefully always listen			to make
	c) carefully listen always		c)	
	d) listen always carefully		d)	will make
2.	Many companies hire consultants to give on special projects.	12.		e manager had his assistant about the changes before he
	a) advise			nounced them to the other employees.
	b) advertise		a)	
	c) advice		b)	
	d) adventure			talked explained
3.	The food must be served it is prepared.			
	a) as soon	13.	The	e food at the banquet was good, and the was even better.
	b) as soon as		a)	
	c) soon as			entertained
	d) sooner than		c)	
	u, sooner than		d)	
4.	The waitress recommended that we the spicy chicken.			
	a) order	14.	The	e riderleft his umbrella on the bus can claim it by calling lost-and-
	b) ordered		fou	ind.
	c) to order		a)	he
	d) ordering		b)	his
			c)	
5.	The director for his vacation and will not return until next week.		d)	which
	a) leaving			
	b) had left	15.	A f	ree watch will be provided with every purchase of \$20.00 or more
	c) has left			a period of time.
	d) will have left		a)	
			b)	limits
6.	The document describes the new regulations.		c)	
	a) enclosed			limiting
	b) enclose		,	
	c) enclosing	16.	Bed	cause of weather conditions, California has an advantage in
	d) to enclose			e production of fruits and vegetables.
	4, 15 6,15,55			favorite
7.	The solution they suggested requires the entire department.			favor
,,	a) reorganization			favorable
	b) reorganize			favourably
	c) to reorganize		-,	
	d) reorganizing	17.	On	international shipments, all duties and taxes are paid by the
	d) resignizing		a)	
8.	The passengers were not allowed to board the crew was cleaning the		b)	
0.	cabin.		c)	
	a) during		d)	
	b) while		٠,	
	c) for	18	The	e manager made his employees the computer training classes.
	d) whether	10.	a)	
	d) whether		b)	
9.	Unless the factory can increase, headquarters will consider		c)	
9.	closing it.		d)	attendance
	a) produce		uj	attendance
	b) producing	19	Fm	ployees are that due to the new government regulations,
		13.		ere is to be no smoking in the factory.
	c) production		a)	
	d) productive		,	respected
10	A.A. Alainan analysis and a second state of the program			
10.			c)	
	a) devote		d)	reacted
	b) desire	20	C	off members should note that professional is a daily
	c) device	20.		off members should note that professional is a daily
	d) devise			quirement of the company.
			a)	
			b)	
			c)	
			d)	approach

Questions 1-3 refer to the following letter.

Dear Oleg,

I am writing to let you know that on July 17 we are going to be having a party to celebrate the launch of our new GX99 line of mobile phones. This ......held

- (A) is
  - (B) had been
  - (C) was
  - (D) will be

in the Ambassador Room in the Dolton Grand hotel.

If you are free on this evening I would be very happy if you could join us. Your help in promoting the GX50 series was invaluable and we expect that with your input, the new line will be even .....successful than last year.

- 2 (A) extra
  - (B) very
  - (C) more
  - (D) most

I really hope you will be able to make the party as I expect that it will be an impressive one. In ...... case, I will give you a call next week to set up

- **3** (A) no
  - (B) any
  - (C) every
  - (D) some

a meeting to finalize the designs for the January campaign.

Best regards and talk to you soon,

Miles

Questions 4-6 refer to the following letter.

Dear Barnaby,

I have just returned from my visit to the Taiwan office and I must say I am impressed with the local marketing team. They are all very motivated and ...... about the

- 4 (A) enthusiasm
  - (B) enthusiast
  - (C) enthusiastic
  - (D) enthusiastically

new line of evening wear from our Paris collection.

One issue did arise regarding the details of sales plan. I think we may want to move more ...... on the introduction than we had originally planned.

- 5
- (A) quick (B) quickly
- (C) quicker
- (D) quickness

- 6 (A) modern
  - (B) expensive
  - (C) innovative
  - (D) similar

We know they generally debut their line in May. As our image is based upon setting trends and being unique, I think we should push our release date up to March. Please consider this option and let's discuss it more fully when we meet on Monday.

Mikako

## Questions 1-3 refer to the following memo.

### Memorandum

To:

All staff

From: Dave Perrett

Re:

Trip to Breakout Adventure Center

As promised, here's the revised schedule for next week's activities. I've spoken to the staff at the center and they've agreed that the changes can be made at no cost. See you all bright and early on Monday morning in the staff parking lot. (Please be there by 8:00 A.M. as the bus will depart promptly at 8:15.)

Date	Time	Activity	Place
Mon May 16	Noon 7:00 р.м.	Arrival Barbecue	Center Beach
Tue May 17	All Day	Hiking	Holden Forest
Wed May 18	A.M. P.M.	Canoeing Surfing/Wind surfing	Axe Lake Axe Lake
Thu May 19	All Day 9:00 р.м.	Mountain Biking 'Music Night'	Center/Axe Valley Center
Fri May 20	All Day	Mountain Climbing OR	Center/Axe Valley
	7:00 р.м.	Paragliding* Barbecue	Stratton Hill Beach

<sup>\*</sup> There is a maximum of 12 people for this activity, so sign up early.

- What is NOT stated in the memo?
  - (A) Canoeing will take place after hiking.
  - (B) Water sports will be held at Axe Lake
  - (C) Both barbecues are at the beach.
  - (D) Participants can go paragliding and mountain climbing.
- 2 What time is the bus scheduled to leave on Monday?
  - (A) At 8:00 A.M.
  - (B) At 8:15 a.m.
  - (C) At 7:00 P.M.
  - (D) At 8:30 P.M.
- 3 Where will the staff be on Monday evening?
  - (A) In the parking lot
  - (B) At the center
  - (C) On the bus
  - (D) At the beach

Questions 4-5 refer to the following bill.

- What can be inferred from this bill?
  - (A) Spaghetti is more expensive than pizza.
  - (B) Three of the customers drank mineral water.
  - (C) Four people ate a meal.
  - (D) Only two of the guests had dessert.
- 5 What single menu item on the bill is the most expensive?
  - (A) Spaghetti with Meat Sauce
  - (B) Coffee
  - (C) Tropical Fruit Punch
  - (D) Pizza with Mushrooms and Pineapple

# La Traviata Restaurant

Cole Road. Baton Rouge, LA

Spaghetti with Meat Sauce	\$14.9
Seafood Spaghetti	\$15.9
Pizza with Italian Sausage	\$16.9
Pizza with Mushrooms and Pineapple	\$18.9
Sparkling Mineral Water	2 @ \$03.50 = \$07.0
Tropical Fruit Punch - house carafe	2 @ \$12.85 = \$25.7
Desserts	
Ice Cream	
Cheesecake	2 @ \$05.99 = \$11.9
Fruit Salad	\$04.5
Coffee	4 @ \$04.95 = \$19.8
Sub Total	\$139.7
Tax @ 12.5%	\$17.4
Total	

Service not included

S-Com Ltd. PO Box 10 Western Avenue Aylesbury

To whom it may concern:

I am delighted to provide a letter of reference for Jason McCarthy, who worked as a graphic designer for this firm for eighteen months. I worked with Jason for twelve months, and was his project supervisor for eight months. Although Jason came to us straight out of college, his potential was quickly noticed and within six months he was transferred to the marketing department, where he produced work of a consistently high standard. In his time here he was able to make significant improvements in his computer skills and, although this is not his strongest point, he worked hard to develop in this area.

During his time at S-Com, Jason maintained an exemplary attendance record and was always punctual, often arriving early for work in order to better prepare himself. He completed work on or ahead of schedule and was consistently a leader in group projects. We are very sorry to lose him here at S-Com, but I am more than confident that he will be able to adapt quickly to a new work environment.

Please don't hesitate to contact me if you have any further questions.

Yours faithfully,

Alan Knight

Alan Knight Marketing Manager S-Com Ltd.

- 6 Why did Alan Knight write this letter?
  - (A) To assist Jason McCarthy in applying to graduate school
  - (B) To justify giving Jason McCarthy a pay raise
  - (C) To assist Jason McCarthy in finding another job
  - (D) To encourage Jason McCarthy to improve his computer skills
- How long did Jason work in the marketing department?
  - (A) For 6 months
  - (B) For 8 months
  - (C) For 12 months
  - (D) For 18 months
- Mow is Jason described in the letter?
  - (A) Overconfident
  - (B) Reliable
  - (C) Uncooperative
  - (D) Experienced

Questions 4 1 refer to the following information.

### Nagamori Department Store's Countdown to the Holidays!

Only 2 days to go to place your order and get

# SPECIAL FREE DELIVERY\*

for delivery by June 24

It's almost your last chance to place your holiday gift orders and ensure free city-wide delivery\* by June 24. Don't miss out on this great deal, and avoid leaving loved ones disappointed by submitting your order before 5 p.m. on Friday June 16.

Orders placed after this time and before 3 p.m. on Thursday June 22 will still be guaranteed to arrive by June 24 using our standard delivery option. This remains at our year-round low price of \$7 per item (to anywhere in the city - regular rates apply outside of the Townsburg Metropolitan area).

Don't forget to wrap it: If you are short of time, go to our Gift Wrapping corner on this floor for a number of great options (at just \$5.95 per item) and put a personalized message on your complimentary card.

\* Free delivery applies to gifts delivered to addresses within the Metropolitan area only and to orders of \$10 or more. For all other delivery rates (including international), please ask the staff at our Delivery Service on the ground floor of this store.

- Where does this information most likely appear?
  - (A) On a Web site
  - (B) In a newspaper
  - (C) In a store
  - (D) In an employee manual
- How much does it cost to have an item gift wrapped?
  - (A) \$3.00
  - (B) \$5.95
  - (C) \$7
  - (D) \$10
- What is NOT stated about the special free delivery?
  - (A) Orders must be placed before June 24.
  - (B) Delivery must be to locations within the city.
  - (C) Items must cost ten dollars or more.
  - (D) Items must be gift-wrapped within the store.

Questions (213 refer to the following memo.

## Memorandum

To: Sales Department Staff

From: P.B. Anderson, Office Administrator

Subject: Garbage disposal

We received a complaint last Wednesday about improper garbage disposal by your department. Despite the recent guidelines, several bags of garbage were found in black plastic bags. We would therefore like to remind you of the following:

- Transparent garbage bags should be used for all garbage.
- Burnable and non-burnable items should be separated as previously advised.
- All garbage must be taken out before 6 P.M. on Tuesday and Friday evenings. If garbage is not out by this time, the collection will be missed.
- All glass and metal waste should be placed in the separate receptacle near the rear gate for pickup on Monday morning before noon.
  - 12 What is the main purpose of this memo?
    - (A) To describe how to dispose of metal and glass
    - (B) To outline procedures for burnable waste
    - (C) To reinforce waste disposal guidelines
    - (D) To remind staff of the collection schedule
  - 13 What have the sales staff failed to do?
    - (A) Use specific garbage bags
    - (B) Separate the garbage
    - (C) Place metal waste in the correct receptacle
    - (D) Take out the garbage at the correct time

Questions & Terefer to the following advertisement.

# New Muscles Gym opening in Collingwood

Muscles Gym is the place for serious fitness, with over 50 multi-purpose gyms nationwide. We are pleased to announce that a new Muscles Gym is set to open in January next to Main Street Station. This new Muscles Gym features a fully stocked workout gym including free weights, machines and a range of cardiovascular equipment. There is also an exercise studio, which will offer a comprehensive program of dance, aerobic and martial arts classes. Membership in the Main Street branch also allows full use of the pool and aquatics programs in either the Central or Lansdowne branches.

We are now open for membership applications, so please visit us, take a tour of our wonderful facilities and see how we can truly add power to your dreams!

- Monthly membership rates from as little as \$60
- Family packages available from \$100
- 20% discount for group membership (min. of 4 members)
- · Many other membership rates and packages
- Sign up by December 31 and get a 10% discount and complimentary locker

Membership inquiries:

Reception open 12-6 P.M. weekdays, 9 A.M. - 6 P.M. Sat/Sun

- **14-** What is the main purpose of this advertisement?
  - (A) To announce the opening of a new gym
  - (B) To give details of group membership rates
  - (C) To notify the public of an equipment sale
  - (D) To describe the available facilities in Lansdowne
- What do people who join before the end of the year get?
  - (A) A \$60 membership rate
  - (B) A 20% discount
  - (C) A free locker
  - (D) Special passes for family members
- 16 What is suggested in the advertisement?
  - (A) People may sign up from 9-6 all week.
  - (B) Joining will be more expensive after the new year.
  - (C) Children are not able to use this gym.
  - (D) The Main Street branch gym is convenient for swimmers.

Questionsi?-22refer to the following notice.

### Notice to all guests of the Glenvale Inn

The management of the Glenvale Inn would like to apologize to all its guests for any inconvenience caused by our remodeling efforts. We assure you that the greatest efforts are being made to ensure all public spaces are kept immaculately clean, that all guests are provided with courteous professionalism, and that noise is kept to a minimum.

During the remodeling, we are also offering all guests 10% off their bill and 10% off their next stay as well, when the remodeling is complete.

### Our new and improved facilities

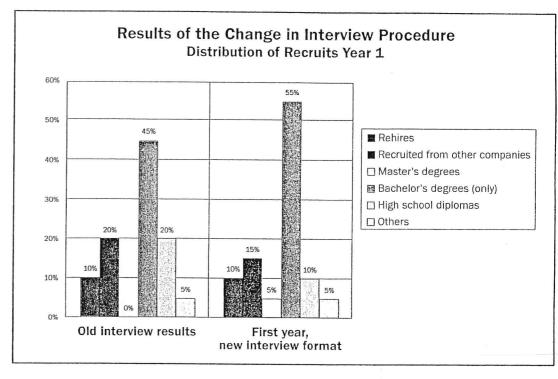
- A 24-hour coffee bar in the lobby with a menu that will feature all your favorite specialty beverages as well as home-made baked goods.
- An expanded exercise room with spa and sauna will be available to melt away any chill
  you get on the slopes, plus personal trainers on hand for workouts or lessons in skiing
  or snowboarding.
- A massage salon will relieve any aches from your exercise in our gym or on the mountain.
- 20 log cabins, each complete with antique furnishings and bay windows overlooking
  the scenic valley and the main hotel building, will provide a little extra privacy but with
  all the amenities of one of our suites.

Once again, the management thanks you for your patronage and patience.

- Why is the management apologizing?
  - (A) There has been a lack of professionalism.
  - (B) The exercise room is too small.
  - (C) Some construction is underway.
  - (D) Guests are being overbilled.
- What is being offered to current guests because of the problem?
  - (A) A discount on their stay
  - (B) Personal training
  - (C) Free coffee
  - (D) A massage
- 19 The word "feature" in paragraph 3, line 1 is closest in meaning to
  - (A) make
  - (B) include
  - (C) highlight
  - (D) introduce
- 20 What is stated about the log cabins?
  - (A) They have a good view of the area.
  - (B) They have ultra-modern furniture.
  - (C) They are not as well equipped as the suites.
  - (D) They are connected to the main hotel.

# Questions 2 23 efer to the following report and chart.

The results in the chart below show that, as predicted, the new interview procedure has shown a significant increase in the level of education of our new recruits, at no additional cost. As we refine the procedure it is expected that this positive trend will become even more pronounced over the coming years.



- 2 What does the writer note about the changes?
  - (A) They need to be refined.
  - (B) They will be expensive to implement.
  - (C) They meet expectations.
  - (D) They are insignificant.
- 22 Which group provided the fewest new employees over both years?
  - (A) Candidates with Master's degrees
  - (B) Recruits from other companies
  - (C) Candidates who have only completed high school
  - (D) Former employees
- 2.2 What is NOT indicated in the chart?
  - (A) The percentage of university graduate recruits increased.
  - (B) The percentage of rehires remained constant.
  - (C) The percentage of recruits from other companies dropped.
  - (D) In the old interview results most recruits were high school graduates.

Questions 24-26 refer to the following job advertisement and letter.

# Global Architecture Associates Business Development Director

The person filling this position will develop the company's development plan and oversee the expansion of the business. Candidates should be able to demonstrate a background in successful business planning.

### JOB DESCRIPTION

Responsible for managing external contracts and relationships with local businesses and the local government offices. Responsible for tracking and evaluating the success of contracts and services.

### QUALIFICATIONS, TRAINING and EXPERIENCE

A degree in business management. Minimum of five years relevant experience, preferably managing a multi-functional team. Excellent sales, negotiation and interpersonal skills are key requirements of the job. Strong numerical and analytical ability and a solid grasp of computer spreadsheet applications are essential. Personnel management required. Good communication skills are essential, both written and verbal. Must be willing to travel.

### Send cover letter and résumé to:

Marko Cerise Human Relations Manager Global Architecture Associates

Dear Mr Cerise,

I read your job advertisement in *Professional Monthly* and believe that I am well suited to fill the position.

For the past 6 years I have been working as the regional promotions manager for a national chain of stationery stores. In this position, I was responsible for overseeing a team of six promotions and marketing staff. It was my responsibility to plan the sales events and promotional campaigns, and produce evaluation reports on the impact of each campaign. The position entailed regular visits to each of the nine branches in the area, so I am used to spending a significant part of my working week on the road.

A big part of the job was interacting with both senior management and individual store managers to ensure that new product lines were appropriately supported and within budget targets. I have found working in this position to be very rewarding but I feel I am ready for a change of horizons and look forward to facing new challenges.

In respect to my current position, I would be willing to start within one month of receiving a job offer.

For further employment and educational details please see the accompanying résumé.

Sincerely,

Tennifer Dankert
Jennifer Dankert

- 24 What kind of work is advertised?
  - (A) Human resources
  - (B) Architecture
  - (C) Management
  - (D) Marketing
- 25 In the letter, the word "impact" in paragraph 2, line 4, is closest in meaning to
  - (A) effect
  - (B) collision
  - (C) force
  - (D) problem
- **26** What requirement stated in the advertisement does Ms. Dankert NOT address?
  - (A) Budget management experience
  - (B) Experience with promotional events
  - (C) Knowledge of computer software
  - (D) Supervisory skills

### Mountain Printers, Inc.

#### CHARITABLE CONTRIBUTION APPLICATION FORM

**Instructions:** Please complete the form and submit to Mountain Printers, Inc., Corporate Communications Dept, 159 N. Parkway, Mississauga, Ontario L5S 1N9 by mail, or fax to (905) 555-7234.

- 1. PROJECT TITLE: Center for Volunteers
- 2. LEGAL NAME OF ORGANIZATION: Southern Ontario City Helpers Group
- 3. TAX ID NUMBER: Under application
- 4. CONTACT: David Ison, Funding Coordinator
- 5. CONTRIBUTION REQUESTED: Office printer

Please answer the following questions.

#### A. What will be accomplished with the requested contribution(s)?

Questions of Choice to the following application form and letter.

Use of a printer for our Peel County Office will allow us to print information handouts, maintain client records, and produce business correspondence to assist volunteer projects in the region.

- B. Summarize the proposed activities. (Attach additional information as required.) We organize an outreach program that solicits local community volunteers to assist a variety of local organizations.
- C. How will the organization and the constituency you serve benefit from the contribution(s)?

We lack basic office supplies to maintain our records and correspondence with local companies and volunteers. A printer would allow us to minimize our costs.

#### Please attach the following information:

A brief summary of the organization: history, mission, major programs, other contributors, and highlights of your significant achievements. Please include financial information with explanations as required.

David Ison, Funding Coordinator City Helpers Group Georgetown, Ontario, CANADA L7G 4S7

Dear Mr. Ison:

In response to your donation request, we at Mountain Printers are pleased to offer you a laser printer. This donation is part of our community service project in which we make donations to non-profit organizations in regions where we operate. It is our hope that this printer will assist City Helpers Group in continuing to organize volunteers and support for the community. Technical support may be obtained through our company Web site, www.mountain-printers.com/techsupport.

Before taking delivery of the printer, however, we would like you to send us the information from item number 3 on the application form. We require this information for our accounting records and will ship the printer immediately we receive your response.

Thank you for your work, and best wishes to your organization.

Beatrice Petrenko Beatrice Petrenko

Public Relations Officer Mountain Printers Enclosures

- 24 What does the City Helpers Group provide to the community?
  - (A) Printing services
  - (B) Package delivery
  - (C) Technical assistance
  - (D) Volunteer workers
- **28** What does Mountain Printers require from City Helpers before they will ship the printer?
  - (A) A tax ID number
  - (B) An application form
  - (C) Accounting records
  - (D) Client records
- 29 How should technical problems with the printer be addressed?
  - (A) In person
  - (B) Over the phone
  - (C) Through the Internet
  - (D) By mail